

LIFELINE

A. LIFELINE SERVICE

2. Eligibility

Lifeline service is available to qualifying low-income residential customers who are currently participating in one of the following assistance programs:

- a. Federal Public Housing Assistance (Section 8)
- b. Medicaid
- c. Supplemental Nutrition Assistance Program (SNAP)
- d. Supplemental Security Income (SSI)
- e. Veteran Pension Benefits program (C)
- f. Survivor Pension Benefits program (C)
- g. (D)

Lifeline Assistance is also available to customers whose total household income is at or below one-hundred thirty-five percent (135%) of the federal poverty level.

The Company shall require, as proof of eligibility, a document signed by the Customer, certifying under penalty of perjury, that the Customer meets all qualifications to receive Lifeline service, and will comply with all federal and state regulations regarding Lifeline, including any certifications required by the FCC. To fulfill these requirements, a Customer must complete, sign, and return the Company's Lifeline application form, including all customer identifying information and certifications, along with documentation of Lifeline eligibility attached to the form.

Customers enrolling in Lifeline must provide appropriate documentation of program eligibility prior to receiving Lifeline benefits. Lifeline benefits will begin once the completed application form and documentation of eligibility are reviewed, processed, and approved in accordance with any applicable state and federal requirements. Customers will not receive retro-active Lifeline credits for periods prior to receipt and approval of the completed application and supporting documentation of eligibility.

The Customer must notify the Company within 30 days if the Customer ceases to participate in any of the qualifying programs or otherwise no longer satisfies the criteria to receive Lifeline.

Customer eligibility for Lifeline shall be recertified annually.

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Effective: December 1, 2016

By: Ted Heckmann, Assistant Secretary and
Managing Director, Regulatory Affairs

**KENTUCKY
PUBLIC SERVICE COMMISSION**

**Talina R. Mathews
EXECUTIVE DIRECTOR**

Talina R. Mathews

EFFECTIVE

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PURSUANT TO 807 KAR 5:011 SECTION 9 (1)